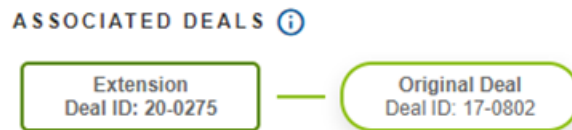


## Release Notes for Customer Portal release 2021/11

Important new customer portal functionalities were released on 29<sup>th</sup> of November. We continue to roll out the portal in other jurisdictions, with a requirements list catering for the French market. Also, loan extensions, increases, and amendments will be presented in a consolidated view going forward. This 'deal cluster' view has the advantage, that users have all deal related information in one place in the portal, rather than spread out over two or more separate deals.

Key functionalities that are newly available are:

1. The portal now has a "Deal Cluster" concept. Loan extensions, increases, and amendments are presented together.
  - a) Deal clusters can contain existing deals, new deals, and a combination of both.
  - b) All users that have access to any deal in a cluster, automatically have access to all deals in the cluster.
  - c) For Development Loans, the deal cluster function will be made available at a later stage.



2. We continue to develop the requirements list section of the portal. There are now requirements lists to cater for the French market (for Investment Loans, Development Loans, and VEFA). On the requirements list level, there is a separate language switch, which allows users to display the items on the French requirements list in French (in addition to English).

## CHOOSE APPLYING STANDARD

Close

Which law / standard is the underlying deal based on?

vdp-Standard Germany

LMA UK

France

CONTINUE

## PLEASE CREATE LIST OF REQUIREMENTS

Close

LIST TYPE

Investment

Development

VEFA

LIST NAME

0/50

Select all Deselect all

Financing Request / Teaser

Company Presentation

CREATE LIST OF REQUIREMENTS

Facilities

Property

Requirements

CP/CS Overview

POUR AVOIR LA LISTE EN FRANÇAIS

+ Add requirements list

3. We have improved deal management in the portal, taking into account user feedback.

- a) Reminder emails to new users that have been invited but did not register themselves yet, can only be sent by executive users and pbb users (before: all deal team members could send reminder emails).
- b) The Manage Team section displays what kind of access rights each user has.
- c) The Manage Team section displays by whom a user has been invited to the deal team.

TEAM UNINVITE FROM TEAM

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US

**user sponsor04** STANDARD

user.sponsor04.external.ite@pfandbriefbank.com

0815123456

Test User

Test AG

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Invited by: pbb

MM

**Max Mustermann** RESTRICTED

user.sponsor01.external.ite@pfandbriefbank.com

089 123456

Max AG

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Invited by: pbb

MS

**masteruser sponsor01** EXECUTIVE

masteruser.sponsor01.external.ite@pfandbriefbank.com

0815234567

Master Test User

Test AG

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Invited by: pbb

4. You can now change user information in the "My Profile" section of the portal.

-  DASHBOARD
-  NEW DEALS
-  EXISTING DEALS
-  FAVOURITES
-  PREFERENCES
-  MY PROFILE



## Hello Max Mustermann

[EDIT PROFILE](#)

First name: Max

Last name: Mustermann

Company name: Max AG

**YOUR CONTACT INFORMATION**

Email: user.sponsor01.external.ite@pfandbriefbank.com

Work: 089 123456

- We improved the display of the reference rates like SONIA and added a hint that the shown “Due Interest Amount” is indicative only.

<p><b>INTEREST RATE TYPE</b> Float Rate</p> <p><b>MARGIN P.A.</b> 2.10%</p>	<p><b>INTEREST RATE P.A.</b> 2.15%</p> <p><b>FIXED UNTIL</b> 25/05/2026</p>	<p><b>REFERENCE RATE P.A.</b> SONIA</p>
<p><b>DUE INTEREST AMOUNT</b> GBP294,399.40</p> <p><b>NEXT PAYMENT DATE</b> 28/01/2022</p>	<p><b>PAYMENT FREQUENCY</b> 3M</p>	<p><b>AMORTIZATION TYPE</b> Bullet</p>

Note: In case your Reference Rate is based on a Risk Free Rate (RFR), the “Due Interest Amount” is indicative.

- When a deal has multiple properties, the portal now shows the number of properties as well as the aggregated property value (if all properties are denominated in the same currency).

Facilities	Property	Requirements	CP/CS Overview
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<b>NUMBER OF PROPERTIES</b>	<b>TOTAL MARKET VALUE</b>
5	EUR57,770,000.00

Of course, we have worked on improving the performance of the portal, and fixed some bugs. When using a non-supported browser, the user will be redirected to a page that informs the user about supported browsers instead of showing a blank page.